

COVID-19 GUIDELINES -- *Grant's Telephone Classics*

Grant's Telephone Classics will re-open for business for the film industry **on July 15, 2020**. We will be operating under the guidelines provided by WorkSafe BC and the Provincial Health Officer. The following measures must be followed by all customers entering our shop.

GUIDELINES

Our full guidelines are posted and must be read before entering our shop areas.

BY APPOINTMENT ONLY

All items for rent are available for viewing on our website at www.grantstelephoneclassics.com. Just call, text or email us your enquiries or orders and we will prepare the items for pickup.

If you want to visit our shop or are picking up or returning an item please call ahead to book a time. We are available for studio film productions only at this time.

STAY AT HOME IF you have symptoms, or have been in close contact with a person who has tested positive for COVID-19, or if you have travelled outside of Canada within the past 14 days. We have posted WorkSafe BC posters describing these symptoms.

ENTER & EXIT

The new entrance to our business is on the east side of the building. Please ring the doorbell when you arrive to view our props or pick up/drop off rental items. ****Note: No washrooms available for customers.**

SIGN IN

Visitors are required to sign in on the visitor's log located at the shop entrance.

FACE MASKS or FACE SHIELDS

Customers are required to wear masks when they are in any of our indoor shop areas. Masks are also required if it is not possible to keep 2 m apart from other people.

GLOVES will be available for use as needed.

HAND SANITIZER

We ask you to sanitize your hands upon entry to our premises. Hand sanitizer will be located at the entrance to our shop and other convenient areas for our customers.

MAXIMUM OF 3 CUSTOMERS

We are asking our customers and Set Dec & Prop Dept/film crew drivers to call ahead and schedule on-site visits and pickup/return times. If capacity is reached customers will be asked to wait in their vehicle until notified.

ENHANCED CLEANING MEASURES

Our commonly touched areas will be disinfected regularly and following customer visits. All rented items will be disinfected prior to pick up and after being returned to our shop.

MINIMIZE PHYSICAL CONTACT

Customers are encouraged to limit physical contact with props, people and other customers.

PRACTICE SOCIAL DISTANCING

Please be aware of your surroundings and maintain at least 2 meters of distance from staff and other customers.

ITEMS FOR PICKUP

All items being picked up will be waiting for you in a designated area at the east side of the building and will be well labelled.

ITEMS FOR RETURN

All items being returned should be dropped off in a designated area at the east side of the building.